FROM OUR LEADERSHIP

Dear Friends and Colleagues,

2017 was a high-water mark for Lakeshore Legal Aid. Due to a combination of a Legal Services Corporation grant and an increase in our Michigan State Bar Foundation grants, our annual budget is more than four times greater than just 18 months prior. Lakeshore Legal Aid is now Michigan’s largest provider of civil legal aid for low-income people and seniors.

Lakeshore opened four more offices, increasing our number of offices to fourteen, and increasing our staff to 138 professionals. The multiple office sites ensure Lakeshore advocates are community lawyers and as such are integral members of our clients’ communities and partners solving the unique legal challenges they, and their neighbors, face each day.

Practicing poverty law requires a unique passion and an unwavering commitment to level the playing field for people who otherwise would be unable to access our justice system. Hiring and training 98 new employees afforded us the opportunity to bring together a team of truly passionate advocates with a calling to public service.

Also of note, Lakeshore completed a year-long needs assessment. Our many community partners helped to identify one shared vision: to champion equal access to justice for those in need and facing overwhelming obstacles. More specifically, the assessment identified several common obstacles facing our neighbors: transportation, education, housing, economic security, and family law needs.

In 2017, we made strides in reaching and serving more clients through increased use of new technology and increased participation of volunteer attorneys from the private bar through their pro bono services for our clients. Most importantly, we are proud to have handled 11,711 cases for our clients in crisis. We successfully advocated for survivors of domestic violence. We saved homes and kept families together. We assisted the elderly and disabled in getting the benefits needed to maintain both their standard of living and their dignity. We fought for justice for those targeted by unfair housing practices. We removed barriers and changed the balance of power in relationships. We improved lives.

Please take a few moments to meet some of our clients in this report and learn about the impact of our work. As you read the success stories, imagine what could have happened to these families without the advocacy of a Lakeshore attorney, staff member, or volunteer.

Thank you to the many partners and supporters who help us thrive and grow.

Executive Director
Board President

BOARD OF DIRECTORS

THOMAS LINN, President
Miller Canfield Paddock & Stone PLC

TOM STOTZ, Vice President
Stotz & Quayhackx PC

ERIC W. GREGORY, Treasurer
Dickinson Wright, PLLC

KHALILAH SPENCER, Secretary
Honigman Miller Schwartz & Cohn, LLP

WILLIAM FEATHERSTON
NoMJK, LLC

JENNIFER GRIECO
Neuman Anderson Grieco McKinney, PC

BIANCA MCQUEEN
Michigan Department of Health and Human Services

ROBERT MOSSEL
Ford Motor Credit Company

ANITA POSEY
Homeless Action Network of Detroit (HAND)
OUR MISSION

Exercise all methods of legal advocacy and representation to:
- Empower low-income and senior people in addressing their legal rights and concerns
- Provide access to the legal system and all available community resources, and
- Preserve the dignity of our clients

OUR VALUES

- Being an integral part of the communities we serve
- Identify and support our clients in all their legal issues
- Educate our client community about its legal rights and responsibilities
- Champion diversity, equity, and inclusion in our staff, board, and client populations
- Extend empathy and compassion

What We Do

"Each year we serve thousands of low-income and senior people who have nowhere else to turn, who struggle alone against foreclosure, bankruptcy, homelessness, or domestic violence. Our staff is driven by a desire to assist clients in creating better lives for themselves and their children. The immeasurable reward of lifting people out of poverty is why we do what we do."

Emily Calabrese
Supervising Attorney
Warren Office, Macomb County
Developed

111 relationships with other social services providers, government agencies, schools, and faith-based organizations.

Educated

more than 2200 clients about their legal rights and responsibilities.

Inspired

local media in 4 counties to share our story of the work we do.
Increase in Staff

2015

49 employees

2017

138 employees
Revenue

Grants: 85%

Contributions: 1%
Donated Services: 9%
Contracted Projects: 5%
Expenses

- Salaries and Benefits: 72%
- Other Direct Service Costs: 10%
- Overhead: 9%
- Donated Services: 9%
NEW DEVELOPMENTS

- Performed a Community Needs Assessment helping us identify the need for advocacy on a larger scale to best identify and serve the legal needs of our low-income and senior neighbors.

- Increased staffing and hours of operation at the Counsel and Advocacy Law Line (CALL), the main portal for clients to complete intake and connect with a Lakeshore attorney.

- Created a Resource Development team to sustain and expand legal services to low-income people and seniors with the intent to broaden and diversify our donor base.

- Lakeshore board member and attorney Jennifer Grieco elected President-Elect of the State Bar of Michigan.

- Developed a new logo and website encouraging more clients to reach us.

- Added social media platforms.

- Achieved 100% employee participation in our 2017 campaign.

- Opened one office in Macomb County and three offices in Wayne County.

Dearborn
Mt. Clemens
Riverview
Southwest Detroit
“What I found most helpful at the family law clinic is being able to explain my concerns and then being told specifically what the attorney can do to help me with my case. It was also very helpful to be walked through the case every step of the way.”

“The entire staff listened and was very respectful. I really appreciate the free services and for helping the other citizens of Oakland County.”

“I came in not knowing my options or exactly what to do. My attorney clearly broke everything down and addressed my concerns. Soon all my questions were answered, and if the attorney didn’t know something, she asked another attorney. Now I know exactly how to handle my situation.”

“My attorney was very professional and extremely thorough in explaining the law and my rights. Meeting with the HAVEN shelter representative the same day as clinic was also a great resource.”

“I am grateful that my attorney was so caring, professional and helpful during such a disturbing time in my life. She made me feel safe. I needed to feel safe because I am embarrassed. The divorce will help me start to heal.”

“My attorney was very professional and extremely thorough in explaining the law and my rights. Meeting with the HAVEN shelter representative the same day as clinic was also a great resource.”
Lakeshore’s clients include:

- Working poor
- Families with children
- Seniors
- Veterans
- Persons with disabilities
- Homeless populations

2,039 Families Helped

Our Impact:

Anne has a two-year-old daughter, Mary, who is battling cancer. When her husband left her, Anne began caring for Mary full-time. Her husband failed to pay utilities as required by a court order creating a crisis in Mary’s health. The water company turned on the water but only on an emergency basis. Anne had to borrow money from family to keep the water and other utilities on. Anne’s Lakeshore attorney obtained a court order to withhold money from the husband’s paychecks, so Anne could pay for the utilities herself. This allowed Anne to ensure Mary had heat, lights, and water in their home.

Thanks to Lakeshore, Anne can focus on her daughter Mary’s health and happiness.

In this report, client names and images have been changed to protect confidentiality.
Our Impact:

John was not in his apartment when a fire broke out in a nearby unit. When John returned, he discovered the landlord had entered his apartment and damaged some of his belongings. Without providing any reason, the landlord also changed the lock on the front door to John’s apartment. Then the landlord began proceedings to evict John, who was faced with being homeless for the first time in his life. However, John’s Lakeshore attorney convinced the judge to dismiss the eviction case, and the landlord reimbursed John for lost rent, his security deposit, and the damaged items.

Thanks to Lakeshore, John can continue to live in the neighborhood he enjoys without the fear of eviction hanging over his head.
Our Impact:

Deborah lived with Ned, her long-time boyfriend, and together they were raising their daughter, Amelia. For many years, Ned physically and emotionally abused Deborah. Because Deborah struggled with post-traumatic stress disorder and agoraphobia, she was unable to effectively represent herself in court. A Lakeshore attorney successfully convinced a judge to grant Deborah a personal protection order against her batterer. The judge also ordered supervised parenting time and regular drug testing to ensure Amelia’s safety.

Thanks to Lakeshore, Deborah is safe. For the first time in years, Deborah has control over her life.
BY THE NUMBERS:
Our Impact on the Lives of Clients

- **80,647** Callers contacted the Counsel & Advocacy Law Line (CALL)
- **19,712** New cases opened
- **726** Clients served through the Free Legal Aid Clinic (FLAC) and Family Law Assistance Project (FLAP)
- **1,004** Clients attended 10 expungement, driver’s license restoration, and identity theft clinics
- **1,156** Clients represented in court
- **4,500** Clients were referred to other social services providers
- **3,296** Hours of staff training increased our expertise to serve low-income and senior populations
PRIVATE ATTORNEY INVOLVEMENT

Lakeshore volunteers assist clients with family law cases, criminal record expungements, driver’s license restoration, and identity theft.

7,680  Donated hours of free legal help worth $821,219

1,223  Cases completed by pro bono attorneys and law students

340  Volunteer attorneys

Bob is one of the most talented, dedicated pro bono attorneys supporting Lakeshore Legal Aid’s work with low-income clients.

His firm, QDROExpress, has a long history of helping low-income clients through the State Bar’s Michigan Litigation Assistance Partnership Program. Many of the cases he accepts benefit domestic violence survivors whose access to retirement accounts yield family stability, financial income, and personal empowerment. Outside the firm, Bob chairs the QDRO/Taxation Subcommittee for the State Bar Family Law Council and tirelessly presents on family law issues.

Thank you, Bob, for your passionate service to the less fortunate members of our communities!
PRO BONO HEROES

Abro, Joseph David
Adams, Orosia C.
Alcendor, Ayanna
Alexis-Pinkins, Keryne
Alle, Peter
Alman, Erin
Alter, Peter M.
Anderson, Lionel D.
Annal, Emily Virginia
Arif, Farrah Naz
Arndt, Andrea L.
Ayar, Venar
Azzi, Mario Bechara
Badgley, Robert L.
Baggett-Hayes, Earlene R.
Bakst, Marc M.
Baldwin, Angela
Baldwin, Emily J.
Barrett, Dan S.
Barseas, Matthew Caldwell
Baxter, Mega
Behn, Kathleen
Bendure, Heather
Berard, Kelly
Berard, Matthew Gregory
Berri, Houda
Beson, Kathleen
Black, John David
Bonucchi, Daniel G.
Bosler, Barbara
Brandon, Autumn Rae
Brent, Daniel
Bressack, Darryl
Brickner, Barry
Browning, Tishia
Buckles, Michael H. R.
Buckley-Norwood, Tiffany A.
Budaj, Steven
Burke, G. Jack
Butler, Arthur
Canvasser, Sue Ann
Capua, Gina M.
Cartwright, Andrea D.
Castine, Jason
Casupang, John Paul Kam Siu
Chehab, Ahmad Ali
Cherry, Natalie A.
Choulagh, Meriam Victoria
Ciaramitaro, Thomas J.
Cobbs, Mary Beth
Cole, Kathleen
Cole, Paula
Coleman, Nicole
Condon, Vince Patrick
Contreras, Jonathan
Conway, Peter L.
Cook, Kristen Lee
Corbin, Kim
Cordes, Timothy
Crane, Mark E.
Creem, Sarah
Cunningham, Daphne Short *
Cunningham, Joseph W.
Curtis, Gaylen
Daiek, Joseph R.
Dailey, Marilyn Adams
Darrough, Donyele R.
Davidson, Syeda
Davis, Britiny Simone
Davis, Erika Lorraine
Debus, Brandon Louis
Devine, Timothy A. *
Dick, Michael John
Dickinson, Craig S.
Dieck, Alexandria E.
Dismondy, Aida
Dizik, Jordan
Dolcourt, Tamar Nina
Dorn, Aaron Alan
Draugelis, Nicholas
Drosis, George A.
Dupree, Matthew Anthony
Dwaihy, Paul
Easter, Michelle
Edwards, Ian
Ellis, Nicholas James
Ellis, Patrick M.
Elsmar, James
Ericson, Daniel
Essenmacher, Leah
Estey, Stephen
Eversole, Amy
Evert, Ingrid Ann
Fakhoury, Eyad Elias
Finkelstein, Arnold
Finn, Anthony T.
Fisher, Jason
Fishman, Michael
Foley, John
Ford, Frank B.
Foster, Dustin
Fries, Colleen Marie
Fromm, Andrew Blair
Gabel, Louis P. *
Galecki, Samantha Sue
Garcia Ivonne
Gentry, Natalia
Georges, Nicole Frangie
Gianino, Richard *
Gibbs, Alec Scott
Gilbert, Julia
Giske, Staci
Gleeson, Gerald J.
Glidden, Craig
Goecke, Stephanie
Golematis, Meletios (Mike) T.
Gordon, Gwendolyn M.
Gornbein, Henry
Gosnick, Heather Marie
Gotham, Elizabeth Aubrey
Green, Kevin I. *
Griffin, Sasha
Grinnan, Antonio F.
Grinnan, Joseph E.
Grover, Kimberly
<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gruskin, Michael A.</td>
<td>Kopp, Jeffrey S. *</td>
<td>Middlewich, Richard</td>
</tr>
<tr>
<td>Guerra, Eva I.</td>
<td>Kopriva, Melissa Marvina</td>
<td>Miller, Frederick J.</td>
</tr>
<tr>
<td>Guibert De Bruet, Nicolas</td>
<td>Kovar, Anna</td>
<td>Miller, Stacia</td>
</tr>
<tr>
<td>Guibert, Tracey</td>
<td>Kraatz, Carina M.</td>
<td>Mitchell, David R.</td>
</tr>
<tr>
<td>Haddad, Mark C.</td>
<td>Kuhmuench, Neil</td>
<td>Mooney, John G.</td>
</tr>
<tr>
<td>Hakim, Maroun</td>
<td>Kuhn, Timothy Matthew *</td>
<td>Mouzourakis, Brittany Joann</td>
</tr>
<tr>
<td>Hall, Emily C.</td>
<td>Kutinsky, Eric</td>
<td>Murdoch, Scott</td>
</tr>
<tr>
<td>Hamblin, Michael</td>
<td>Kwitoski, Diane</td>
<td>Myers, Jonathan C. *</td>
</tr>
<tr>
<td>Hanifi, Khalid</td>
<td>Larkin, Daniel J.</td>
<td>Naasko, Heidi A. *</td>
</tr>
<tr>
<td>Hardig III, Joseph</td>
<td>Larky, Sheldon G.</td>
<td>Nahkian, William</td>
</tr>
<tr>
<td>Harrison, David</td>
<td>Legghio, Brian M</td>
<td>Najor, Candid Illana</td>
</tr>
<tr>
<td>Hart, Erika D.</td>
<td>Leija, Mary Beth</td>
<td>Nangia, Shalini</td>
</tr>
<tr>
<td>Hemming, Joseph H.</td>
<td>Lenderman, Don</td>
<td>Nesi, Christopher</td>
</tr>
<tr>
<td>Hengeveld, Jeff</td>
<td>Lezotte, Mark R. *</td>
<td>Nesimova, Nargiz</td>
</tr>
<tr>
<td>Hennessey Mary</td>
<td>Linn, Thomas M.</td>
<td>Noonan, Mary</td>
</tr>
<tr>
<td>Hobbs, Charles David</td>
<td>Lofton II, Melvin D.</td>
<td>O'Brien, Patrick Louis</td>
</tr>
<tr>
<td>Horowitz, Marvin I.</td>
<td>Longworth, Gregory N. *</td>
<td>O'Connor, Timothy Joseph</td>
</tr>
<tr>
<td>Howard, Ann M.</td>
<td>Lonick, Jay</td>
<td>O'Neal Sherry D. *</td>
</tr>
<tr>
<td>Hudson, Nicole</td>
<td>Lorenz, Dena Lampinen</td>
<td>O'Neill, John Brendan</td>
</tr>
<tr>
<td>Hughes, Kathleen</td>
<td>Lowe, Dan</td>
<td>Orr, Jeremy</td>
</tr>
<tr>
<td>Iafrate, Joslyn R.</td>
<td>Lownenthal, Joshua</td>
<td>Ortewin III, Bernard Michael</td>
</tr>
<tr>
<td>Jackson, LaVonne Bannister</td>
<td>Lynch, Kevin</td>
<td>Pacynski, Rick</td>
</tr>
<tr>
<td>James, Kenya</td>
<td>Maiuri, Anna M.</td>
<td>Panken, Leah M.</td>
</tr>
<tr>
<td>Johnson, Akisha</td>
<td>Majors, Sheena</td>
<td>Pastore, Thomas M.</td>
</tr>
<tr>
<td>Johnson, Cynthia L.</td>
<td>Makoski, Mark J.</td>
<td>Pastrana, Anne N.</td>
</tr>
<tr>
<td>Johnson, Laura E. *</td>
<td>Mannarino, Angela Marie</td>
<td>Paulson, Kimberly *</td>
</tr>
<tr>
<td>Jordan, Rachel Leona</td>
<td>Martinez, Maria Lynn</td>
<td>Pederson, Kirsten</td>
</tr>
<tr>
<td>Joseph II, James P.</td>
<td>May, Jeffrey</td>
<td>Pernas, Jennifer Osorio</td>
</tr>
<tr>
<td>Joseph, Kristina Marie</td>
<td>McCarthy, Patrick</td>
<td>Peskin-Shepherd, Alisa A.</td>
</tr>
<tr>
<td>Justice, Jeremy</td>
<td>McCloud, Dawn</td>
<td>Phillips, Helene R.</td>
</tr>
<tr>
<td>Kahn, Alan</td>
<td>McGraw, Timothy J.</td>
<td>Photenhauer, Christine T.</td>
</tr>
<tr>
<td>Kaplan, Jeffrey Scott</td>
<td>McGuigan II, Donald G.</td>
<td>Piper, Karen</td>
</tr>
<tr>
<td>Kashlan, Serene Hawasli</td>
<td>McHale, Matthew Gene</td>
<td>Pitler, Randall B.</td>
</tr>
<tr>
<td>Kasody-Coyle, Patricia A.</td>
<td>McIntyre, Lesley Erin</td>
<td>Plumstead, Kevin M.</td>
</tr>
<tr>
<td>Kellman, Alan</td>
<td>McKie, April</td>
<td>Poe, Jeffrey</td>
</tr>
<tr>
<td>Kenny, John Michael</td>
<td>McSorley, John E.</td>
<td>Pohly, Linda</td>
</tr>
<tr>
<td>Kent, Dennis Alan</td>
<td>Mellin, Irika</td>
<td>Polan, Eric S.</td>
</tr>
<tr>
<td>Khan, Shajini</td>
<td>Metz, Michael M.</td>
<td>Porter, Ronald C.</td>
</tr>
<tr>
<td>Kiehne, Michael Zeno</td>
<td>Meyer, Angela M.</td>
<td>Portis, Choi</td>
</tr>
<tr>
<td>Kobliska, Mathew</td>
<td>Meyers, Janet</td>
<td>Priebe, Savannah Mae</td>
</tr>
<tr>
<td>Kohler, R.</td>
<td>Meyers, Roger Peter</td>
<td>Pulte, Marie</td>
</tr>
</tbody>
</table>
The expertise, enthusiasm, and commitment of our 340 volunteer attorneys make a real difference in the lives of our clients and their families.
SERVING OUR COMMUNITIES...

Attorneys Stephanie Saad and Cory Christie judged a children’s costume event for HAVEN’s Halloween Fun Fest.

Our Pontiac office teamed up with Lighthouse of Oakland County for a Thanksgiving holiday food distribution.

Attorney Barry Malone and volunteers proudly donned red, high-heeled pumps for the “Walk a Mile in Her Shoes” event protesting rape, sexual assault, and gender-based violence.

Staff participated in Beaumont Hospital’s “Moonbeams for Sweet Dreams” holiday event designed to cheer up pediatric unit patients at bed-time.

Staff participated in a toy donation to Ronald McDonald House for the holiday season.

...AND MAKING A REAL DIFFERENCE
PRO BONO APPRECIATION EVENT

Lakeshore’s Pro Bono Appreciation Event at the Michigan Science Center in Detroit featured live jazz music by The Bare Assets.

Chief Financial Officer, Terrie Fiehn; Executive Director, William Knight, Jr.; and sponsor, Erica Gasparott.

The Honorable Craig S. Strong and Bill Knight.

The Bare Assets

Board members Anita Posey and Bianca McQueen with Bill Knight.

Ashley Gregory; Board member, Eric Gregory; and Carol and Jeff DeLamielleure.

Senator Steve Bieda with the City of Detroit Corporation Counsel, Butch Hollowell.

OUR GENEROUS SPONSORS

Thank you so much for giving us the means to help those in need.

$3,000 and above
Erica Gasparott and John Kauppila
Miller Canfield

$1,000 - $2,999
Clark Hill
Dickinson Wright
Kitch Attorneys & Counselors

$500 - $999
Butzel Long
Joseph Cortis
Candace A. Crowley
Julie and Tim Devine
Foley & Lardner
Dustin S. and Audra A. Foster
Jennifer Hartke and Andy Hetzel
Karen L. Knight
Legal Services of Eastern Michigan
Shaya Law Firm
Law Offices of Steve Steinhardt & Associates
Amelia Zimmer
Take Action

We are counting on friends like you to help increase the number of people who receive free civil legal aid each year. With your generous support, Lakeshore Legal Aid will continue to transform the lives of low-income people and seniors in 46 Michigan counties.

Donate ❤️

Volunteer

Spread the word 📣

Visit lakeshorelegalaid.org to make a secure donation online, or contact:
Beth Ann Richardson, Director of Resource Development
(586) 510-1814 Ext. 1201 brichardson@lakeshorelegalaid.org

Join us for our 2018 Event

Come for an evening of live music, networking, and antique cars, to support Lakeshore’s work helping our neighbors living in poverty.

Save the Date!

When: Thursday, October 18, 2018
Time: 5:30 PM to 7:30 PM
Venue: Ford Piquette Avenue Plant
461 Piquette Street
Detroit, MI 48202
Free Parking

Information on ticket prices and sponsorships coming soon.

In 1908, the Ford Model T was developed at the Ford Piquette Avenue Plant. In 2006, the Piquette Plant was declared a U.S. National Historic Landmark.
Advised clients in over 19,147 cases, including:

- **715** Victims of Elder Abuse
- **6,664** Persons with Disabilities
- **3,350** Survivors of Domestic Abuse

Service population:
- Individuals living at or below 200% of the poverty level
- Seniors in certain counties
Because Justice for Some is No Justice at All.

Administrative Office
30500 Van Dyke, Suite 601
Warren, MI 48093
PHONE (586) 510-1814/FAX (586) 698-1576
Counsel & Advocacy Law Line (CALL) (888) 683-8190
www.lakeshorelegalaid.org